

Maureen B. Carroll
Greater Seattle Area
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GOAL

A Cybersecurity position that leverages my education in cybersecurity and business, my DoD and civilian experiences, and my foremost abilities; leadership, management, team building, strategy, planning and compliance.

EDUCATION

CIO 2.0 Course, National Defense University, Ft. McNair, Washington D.C. – 2016
Cyber 400 Course, National Defense University, Ft. McNair, Washington D.C. – 2016
United States Air Force Cyber Officer Fundamentals Course, 2015
Master of Science, Cybersecurity & Leadership, University of Washington, Tacoma, WA - 2014
United States Air Force Cyber Officer Course, Kessler AFB, MS – 2003
Bachelor of Arts, Business Administration, University of Washington, Seattle, WA - 1992
Associate of Arts, Information Systems, Weber State University, Ogden, UT - 1987

PROFESSIONAL CREDENTIALS

DHS Industrial Control Systems Cyber Emergency Response Team Training, 100W & 210W - 2015
CISSP Associate, International Information Systems Security Certification Consortium - 2013
Digital Forensics Certificate, Mississippi State University - 2013
Top Secret government security clearance – 2014

FUNCTIONAL STRENGTHS

Senior Executive Leadership

- Over 20 years' experience as a senior executive leading teams of up to 330+ people and budgets of more than \$2.7M
- Professional judgment honed in a high-risk fast-paced technically demanding environment
- Proficient at implementing change at strategic and tactical levels

Cybersecurity

- Masters of Cybersecurity & Leadership
- Certified CISSP Associate
- Top Secret government security clearance

Project Management

- Track record of delivering projects on time and on budget
- Adept at building strong relationships with diverse stakeholders

Procedural Compliance

- Analytical problem-solver with a commitment to quality and compliance
- Adept at tackling systemic problems centered on ownership to ensure no lost opportunities
- Record of challenging assumptions and driving innovation

Accountability & Ethics

- Recognized as a customer-focused executive, driven to deliver on promises with professionalism, integrity, and accountability
 - Known for demanding responsible conduct from all team members
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PROFESSIONAL EXPERIENCE

CHURCH ON THE RIDGE

Snoqualmie, WA

Jan 2017 – present

Manager of Discipleship & Community Groups Department

Responsible for the design and implementation of the necessary systems and processes for the Discipleship and Community Groups Department. Utilize those systems to manage the daily operations for a vibrant and growing church. Coach pastoral staff on administration and organizational efforts.

Director of Information Management

Lead in the development, utilization, training and maintenance of a new database system. Rebuild processes with new system to effectively aid the staff and volunteers to fulfill our mission.

SILA SOLUTIONS GROUP

Seattle, WA

Oct 2014 – Dec 2016

Cyber Security Analyst / Consultant

Consultant positions within industry leading companies included four distinct assignments performing duties as an **Aviation Business Consultant**; a member of two **Security Risk Assessment Teams**, as well as an **Individual Contributor** within Sila SG. The different assignments required similar Knowledge, Skills and Abilities (KSA) which are addressed below:

Knowledge of:

- Standards: NIST Standards; SP 800-30; 800-53 and CSF; ISO 27001/002 standards
- Regulations: FAA regulations, ICOA, NTSB, DHS; PCI DSS v3.2 compliance
- Risk Analysis Frameworks; FAIR Analysis, STRIDE,
- Governance Frameworks: COBIT, ITIL,
- Industrial Control Systems, NERC
- Information Sharing; Aviation-ISAC, Multi-State-ISAC
- Evaluated SaaS and IaaS to meet client requirements for application moving to the cloud
- Data classification and associated controls

Skills:

- Develop Risk assessments providing gap analysis and remediation plans
- Create Table Top Exercises focused on customer specific scenarios
- Build Data Flow Diagrams, Threat Models with Detailed Findings report
- Process Improvement champion and mentor

Abilities:

- Proven adaptability, communication and decision making
- Customer relations highly valued, building long term relationships, teamwork and collaboration

Individual Contributor to Sila Innovation Initiatives:

- Developed Mobile Secure Coding Reference document for client use
- Evaluated Sila SG for ISO 27001 Compliance Assessment/Audit

U.S. AIR FORCE RESERVE OFFICER

IMA to the Commander AFNIC

Scott AFB, IL

2016 – Present

Selected for promotion and pursued training in new career field, Cyberspace Officer. As the Individual Mobilization Augmentee to the Commander of the Air Force Network Integration Center responsibilities include supporting the active duty commander in leading the mission and vision of AFNIC. Working at the strategic level to “Shape, Design and Deliver network centric strategies and solutions”, and operating as the “full-spectrum network expertise to transition “good ideas” into operational capabilities”.

AFNIC provides; Strategic / Deliberate Planning, Engineering, Design & Analysis , Implementation

Standards, Capability Validation and Problem / Change Management for the Air Force Network and is currently leading the strategic planning toward the Joint Integrated Environment.

Traditional Reserve (TR) Officer

JBLM-McChord Field

1995 – 2016

Commanding Officer

Named Deputy Commander for the Maintenance Group, provides remarkable initiative, skillful administration, and a win-win approach to all circumstances. Primary responsibilities include providing leadership and direction on the management of 500+ mission ready personnel in support of global operations and maintenance of 48 C-17 aircraft. Selected to drive the advancement of the Management Inspection and Compliance Team at group level and assist at wing level. Lead, manage and mentor squadron commanders and junior officers. Represent the group commander on occasions of his absence.

Commanding Officer

Lead and manage the Aircraft Maintenance Squadron with 330+ personnel in cross-functional, mission critical business areas to support 52 C-17 aircraft worth \$10.5B. Provide management oversight of a \$2.7M annual budget, yearly plans, and human resources (training, development and productivity). Mentorship and team building experience. Exceptional results in mission safety, standards compliance and quality metrics.

- Provides operations & management for global strategic air transport, international & domestic logistics/supply chain support, and plans, scheduling & analysis of activities.
- Directs safety, security, training and quality of aircraft maintenance, inspections and repair.
- Sets consistently high standards led to exceptional safety record with no over-time in training. Exceed quality maintenance metrics.
- Commitment to directives compliance; earned highest scores during recent inspections/audits.

Deployed Commander

Outstanding, noteworthy leadership; handpicked to lead maintenance efforts on 13 C-130 aircraft with diverse personnel from numerous units in challenging leadership environment.

- Forged stronger relations with Kuwaiti Air Force leaders; saved host nation over \$200K by developing creative repair of critical aircraft components.
- Implemented secure wireless information repair manual system, first in a deployed environment; enabled technicians' instant access, cut repair times by 20%.
- Managed diverse assets at deployed location. AMC flight line, vehicles, equipment, aircraft maintenance/aerial port/command and control of maintenance personnel, transient aircrews and contract personnel responsible for transient aircraft.

Executive Officer

Enterprising; welcomed opportunity for advancement serving as group executive officer--experienced mentor/leader, project management, team building and executive organizational skills.

- Chairman for group level Human Resource Development Council leading 18 volunteer airmen in various activities to expand community outreach and improve retention rates.
- Coordinated wing level Human Resource Development Council; designed and organized events for +2000 wing members. Efforts improved manning levels across the wing.
- Launched Air Force Reserve Command program, Junior Officer Leadership Development course, at base level. Facilitator and mentor for reserve junior officers from all branches of service. Recognized professionalism; requested to be facilitator of International program with 51 countries participating.

Junior Officer

Driven & dedicated Junior Officer; readily accept opportunities for growth & development.

- Provided transitional oversight of organization, personnel and facilities during conversion from \$1.3B C-141 fleet to a \$10.7B C-17 Globemaster III fleet. Met goals within timeline & budget.

- Designed & implemented organizational mentoring program. Mentor/empower individuals to reach their true potential; provide opportunities for growth/development of their skills/ideas.
- Quickly assessed special maintenance manpower study—project saved 20 man-hours per month.

The Boeing Company

Everett, WA

1989-1992

Functional Test Electrician; 747-400

- Engine Crew; Ran aircraft and engine systems to confirm proper system configuration;
- Analyze system errors; Repair or replace as necessary.

Department of Air Force - Civilian

Ogden, UT

1985-1987

Aircraft Electrician, F-16 & F-4 Depot Maintenance

- Completed major modifications to aircraft electrical systems

PROFESSIONAL ORGANIZATIONS

Information Systems Security Association (ISSA), member

International Information Systems Security Certification Consortium (ISC²) member

Cloud Security Alliance (CSA), member

Information Systems Auditing & Compliance Association (ISACA), member

University of Washington Alumni Association, member

Upsilon Pi Epsilon, member

Reserve Officer Association, Life Member

President, Department of WA

President, Seattle Chapter

President, Mt Rainier Chapter

(Current as of Dec 2016)